



Diane Bradley
Labor Relations
Assistant Vice President

September 15, 2011

Mr. Ralph V. Maly Jr., Vice President
Communications Workers of America
501 Third Street NW
10th Floor
Washington, DC 20001

Dear Ralph,

This is to advise you that Worldwide Customer Service, Corporate Affairs, Customer Information Services, Global Network Operations & Information Technology, and Shared Services will be offering VTP on September 15, 2011. The attached file(s) will list the titles, locations and cap information. This VTP information is preliminary and not all-inclusive.

Regards,

Diane Bradley

cc: L. J. Smith

**September 15, 2011 VTP Appendix A -
Wholesale Customer Service**

BU	FAR	JTCD	JTCD Desc.	GCA	City, State	VTP CAP
BK	1	0018	CSSS	134	Pittsburgh, PA	29

September 15, 2011 VTP Appendix A - Shared Services

BU	FAR	JTCD	JTCD Desc.	GCA	City, State	VTP CAP
SS	1	1532	General Service Clerk	083	Warren, NJ	2

**September 15, 2011 VTP Appendix A - Global Business Network
Operations & Information Technology**

BU	FAR	JTCD	JTCD Desc.	GCA	City, State	VTP CAP
ND	1	3421	NTS	202	Rowlesburg, WV	3

**September 15, 2011 VTP Appendix A -
Customer Information Services**

BU	FAR	JTCD	JTCD Desc.	GCA	City, State	VTP CAP
CI	2	2419	Operator	303	Jacksonville, FL	8
CI	2	3307	Service Assistant	303	Jacksonville, FL	1
CI	2	5021	Sr. Opns Svc Center Clk	303	Jacksonville, FL	1
CI	2	5004	Bi-Lingual Operator	539	San Antonio, TX	9
CI	2	5021	Sr. Opns Svc Center Clk	539	San Antonio, TX	1
CI	2	2983	Reports Clerk	323	Atlanta, GA	1

September 15, 2011 VTP Appendix A - Corporate Affairs

BU	FAR	JTCD	JTCD Desc.	GCA	City, State	VTP CAP
CA	2	2918	Records Clerk - I	301	Orlando, FL	2